

mspnice award

September 21st, 2022

Greetings Managers,

One of your employees, Jessica Butcher, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jessica for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Jessica!!



Jessica Butcher, Chilis, with Robin O'Neill, HMS Host

Customer compliments:

We were at the airport and were pleasantly surprised, the manager of the restaurant came by and checked on us, and was just incredibly professional. I felt like we were fine dining. This at an airport, when I don't get this most other Chili's. Great job!