

# mspnice award

May 11<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Jimmy Scott, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jimmy for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jimmy!



Jimmy Scott, Corey Mattin, Tahir Tute, Davon Marks, Smack Shack;  
and Phil Burke, MAC

## Customer compliment:

Smack Shack made me the best breakfast sandwich!!

I was so happy to find something different at the airport!! Thanks to Jimmy and Tahir. Love the food! Will be back every time I get to the airport!!