

# mspnice award

July 29<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Josh Palmer, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Josh for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Josh!



Josh Palmer, Zach Kobany, and Tony Schille, Barrio

## Customer compliments:

Oh man. Best place in the airport. Terminal 2.

Josh is a great bartender. Katie has attention to detail like no other. Their house margs are great. Chips and salsa for \$5 is a must do. That orange sauce doe!!!! Tip them good.