

mspnice award

December 1st, 2022

Greetings Managers,

One of your employees, Karen Lund, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Karen for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Karen!!



Ryan Ferris, HMS Host; Karen Lund, Chili's; and John Leivermann,

Customer compliments:

The Classic Breakfast was a real treat and being served by an attentive server (Karen) made our day!!!