

mspnice award

August 24th, 2022,

Greetings Managers,

One of your employees, Kathy Humphrey, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kathy for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Kathy!



David Dutcher and Kathy Humphrey, Barrio

Customer compliments:

Dear Beauty,

★ You are clearly a very special human being in the way you navigate the folks at work. You have a light in you, a kindness, a strength that is just plain beautiful and admirable to witness. Thank you for making my day with your kind spirit.