

mspnice award

October 19th, 2022

Greetings Managers,

One of your employees, Katie Sager, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Katie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Katie!!



Katie Sager, People's Organic, with Kim Condon, Areas

Customer compliments:

I wanted to reach out to you after my experience at People's Organic. My husband and I were served at the bar before our flight. We were greeted by Katie. She was such a delight! Her upbeat and positive attitude made my day. In these times, you don't encounter many people who make an effort to bring joy to others while working. Katie went above and beyond! She served us promptly and continued to make sure we had everything we needed, and she did it with a smile and positive energy.

I felt she deserved to be recognized. I'm so happy we chose People's Organic and had the privilege of being served by Katie. She made our day!!! 😊

Thank you, Catherine Packard