

mspnice award

October 19th, 2022

Greetings Managers,

One of your employees, Katie Sager, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Katie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Katie!!



Katie Sager, Bottle Rocket, and Julie Foster, HMS Host

Customer compliments:

Food was fast, hot, and delicious!

Katie waited on me and was FANTASTIC!

Best service I have had in any restaurant since pre-Covid!!