

mspnice award

April 28th, 2022

Greetings Managers,

One of your employees, Kerry Seebach, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kerry for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Kerry!



Kerry Seebach, ABM Parking

Customer compliment:

My name is Lisa Nelson and I recently called MSP Parking in a panic because I misplaced a receipt. Kerry Seebach answered my call and not only helped calm me down but went above and beyond to get the information I needed to successfully be reimbursed by my organization.

He asked specific questions, made sure he had the accurate information and sent me a copy of my receipt.

Your organization is lucky to have such a wonderful brand ambassador working for MSP Parking! Kerry was a joy to talk with and he was wonderful at getting the information I needed and to me in a timely manner.