

# mspnice award

July 29<sup>th</sup>, 2022

Greetings Managers,

One of your volunteers, Linda Ackerly, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Linda for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Linda!



Laura Sartain, Travelers Assistance Director, and Linda Ackerly, Travelers Assistance

### Customer compliments:

Linda A was amazing! Thank you for having such friendly, knowledgeable, and compassionate volunteers!