

mspnice award

June 29th, 2022

Greetings Managers,

One of your employees, MariAnna Robinson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize MariAnna for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats MariAnna!



Julie Foster, HMS Host and MariAnna Robinson, Starbucks

Customer compliments:

He said MariAnna, the server, was fantastic and we should clone her in how well she interacts with customers.
Great experience.