

# mspnice award

December 29<sup>th</sup>, 2022

Greetings Managers,

One of your volunteers, Mehr Aslani, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mehr for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Mehr!!



Jeff Prauer and Mehr Aslani, Travelers Assistance

### **Customer compliments:**

Words cannot express how grateful we are with the support that Mehr gave us today. My son has several instances where it was hard for him to process all the stimulation he was getting from the surroundings.

Mehr was more a help for me than for my son. He helped me feel that I was able to go thru all the process. Without his support I am sure I wouldn't be able to get the plane. Please let me know anything I can do to help you back, so that I can return some of your tremendous help.

Thanks again,

With appreciation of the work you are doing-

*Hortensia*