

mspnice award

December 1st, 2022

Greetings Managers,

One of your employees, Michael Long, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Michael for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Michael!!



Michael Long, Twins Grill

Customer compliments:

Michael was kind and fun. No one wants to partake in holiday travel, but Michael made my time in the airport enjoyable!