

# mspnice award

November 16<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Monica Mills, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Monica for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Monica!!



Monica Mills and Sherry Ripplinger, Duty Free

**Customer compliments:**

**Monica Mills at Duty Free:  
She is in a great service and very friendly!**