

mspnice award

April 29th, 2022,

Greetings Managers,

One of your employees, Ni'cyeia Richardson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ni'cyeia for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ni'cyeia!



Ni'cyeia Richardson, Marcus Brown, Sara Hodge, and Jessica Pressley;
Enterprise/Alamo/National

Customer compliment:

I would like to say thank you to Ni'cyeia for her excellent customer service. She greeted my wife and I with a big smile. When she noticed that we were confused on what to do, she immediately approached us and asked us if she could help. That was so nice and thoughtful of her.

Thank you so much Ni'cyeia!