

mspnice award

August 24th, 2022

Greetings Managers,

One of your employees, Officer Brad Wingate, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Wingate for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Officer Wingate!

Customer compliment:

One of your officers, Brad, went to the trouble of going to the Thrifty Car Rental facility and found the phone I left in the car last Sunday. Even the cleaners apparently had missed it. I want you to know how grateful I am for Brad's service and your service to the greater community.

Thank you. Thank you. Thank you.

Gail Rapson