

mspnice award

October 19th, 2022

Greetings Managers,

One of your employees, Officer Jeff Krienert, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Krienert for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Officer Krienert!

Customer compliment:

I want to commend Officer Josh Krienert for his passion and professionalism when he was assigned to provide transportation for me from MSP to the host hotel for the Northwest Chapter FBINAA conference in Bloomington.

I often have to depend on ground transportation from local law enforcement when I am traveling and training across the country. Most are very kind and willing to assist. However, Officer Krienert went above and beyond with his greeting and welcome, his excitement to have me in his vehicle and city, his interest in my story and background, as well as his openness about his story and love for his work. He bragged on his department, his co-workers, his leadership, and his ability to make a difference in his daily activities.

It was refreshing to hear a young officer happy in his career and excited about his future. It makes me even more proud of our profession... and extra proud of our dedicated women and men still serving - still smiling - still making a difference in this world!

Please let him know he has raised the bar and set a new standard of service for professionals in my eyes. He is a great representative of the MSP Police Department!

Paul D. Butler