

mspnice award

July 27th, 2022

Greetings Managers,

One of your employees, Saba Gebrehiwot, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Saba for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Saba!



Ryan Ferris HMS Host; Saba Gebrehiwot, Chili's;
and Robin O'Neill, HMS Host

Customer compliments:

Saba was the kindest waitress we have had! She is very upbeat and pleasant. She offered my son a small sample of chili and she has asked about the level of spiciness. Such a nice person!