

mspnice award

September 1st, 2022

Greetings Managers,

One of your volunteers, Scott Hanson, along with Jasper, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Scott and Jasper for their outstanding commitment to customer service at MSP.

Our thanks go out to them on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Scott & Jasper!!



Scott Hanson & Jasper, Travelers Assistance

Customer compliments:

On Sunday, March 13th, we encountered Jasper the Therapy Dog. It made my DAUGHTER'S DAY. Thank you so much for having Jasper there, just after security. It was amazing.