

mspnice award

September 29th, 2022

Greetings Managers,

One of your employees, Scott May, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Scott for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Scott!!



Katlyn Schenck, MAC; and Scott May, Cook & the Ox

Customer compliments:

Had great service with Scott, tasty steak, and solid wine, during a 2 hour flight delay at MSP.