

mspnice award

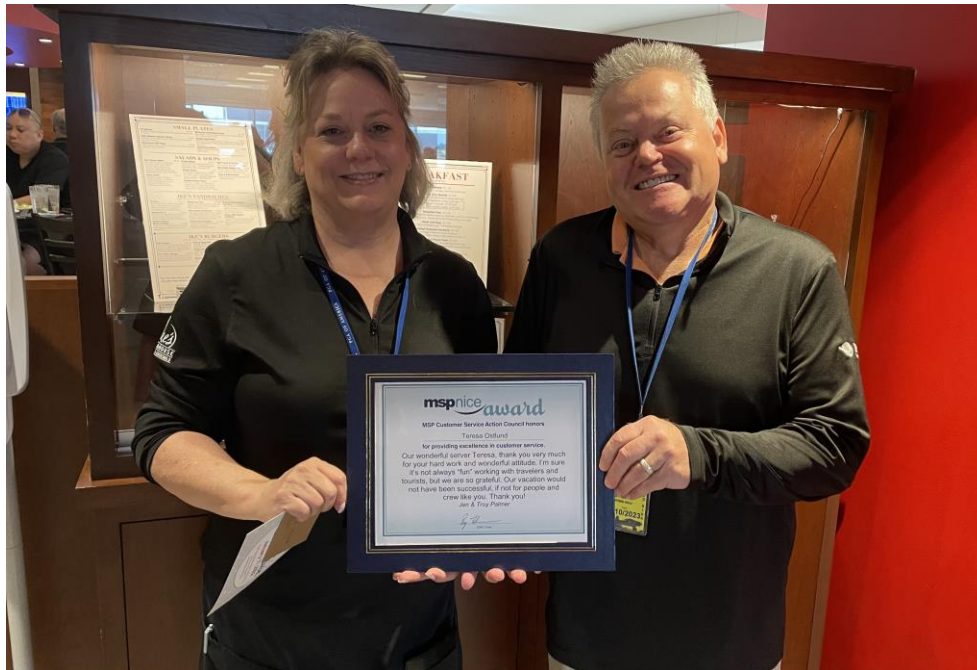
July 27th, 2022

Greetings Managers,

One of your employees, Teresa Ostlund, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Teresa for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Teresa!



Teresa Ostlund and Ron Hoffbeck, Ike's Clubhouse

Customer compliments:

Our wonderful server Teresa, thank you very much for your hard work and wonderful attitude. I'm sure it's not always "fun" working with travelers and tourists, but we are so grateful. Our vacation would not have been successful, if not for people and crew like you. Thank you!

Jen & Troy Palmer