

mspnice award

September 21st, 2022

Greetings Managers,

One of your employees, Tigist Agraw, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Tigist for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Tigist!!



Mary Xiong, Hudson; Tigist Argaw, Hudson News; and Kevin Kirchberg, Hudson

Customer compliments:

Praise loudly- condemn softly! Katherine the Great

Since we live in a society that tends to thrive on the negative- it is indeed my preference to do the opposite! Accordingly, I kindly ask that the cited staffer be lauded appropriately!