

mspnice award

December 29th, 2022

Greetings Managers,

One of your employees, Wilhelmina Gurley, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Wilhelmina for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Wilhelmina!!



Wilhelmina Gurley, Wings Financial

Customer compliments:

- ★ I wanted to write in and express how fantastic of an experience I've had with your MSP Airport team. Wilhelmina Gurley has gone above and beyond to help me set up a new account with Wings Financial. I had a very unique situation being an international customer and a new Delta employee. I walked into the MSP Airport branch and Wilhelmina took care of me from start to finish. I also stopped by earlier today to get an issue with my mobile app fixed and she made sure I had what I needed. I will be trusting Wings Financial with all my finance needs.

Thank you!