

# mspnice award

June 8<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Yamrot Tazezew, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Yamrot for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Yamrot!



Yamrot Tazezew and Zach Kobany, Cocina del Barrio

### **Customer compliment:**

This place was trash last time I came here in 2019. This time, not only was the service amazing (*thank you Yamrot*), the food was 10/10. Whatever changed, keep it up! Thank you!

*Brad*