

mspnice award

December 1st, 2022,

Greetings Managers,

One of your employees, Yvette Ybarra, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Yvette for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Yvette!!



Mark Takamiya, MAC T2 Operations, with Yvette Ybarra, Starbucks

Customer compliments:

Yvette was amazing great customer service.

Very professional and had a great smile!