

# mspnice award

April 28<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Zach Holes, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Zach for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Zach!



Nancy Fortier and Zach Holes, MAC Lost and Found

### **Customer compliment:**

I cannot begin to tell you how much I appreciate the care and assistance that you demonstrated in helping reunite me with my favorite iPad. Thank you SO MUCH!