

# mspnice award

January 20<sup>th</sup>, 2023

Greetings Managers,

One of your employees, Jason Flooding, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jason for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Jason!!



Jason Flooding & Vicky Baker, HiLo Diner; and Kim Condon, Areas

### **Customer compliments:**

I am writing today because we had the best service and did at the Hi-Lo F12. Vicky Baker and Jason Flooding were really wonderful. The hashbrowns were amazing and the breakfast sandwich was delicious.

Thanks,

Amee Schmidt and Travis Ohna