

June 17, 2013

Greetings Managers,

One of your employees, Seblework D., was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Seblework for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Seblework!

Way to go!



John Greer, MAC Concessions and Business Development; and Tom Brolin, HMS Host with Seblework Dessu

CUSTOMER COMPLIMENT

I wanted to tell you that you have a great employee who is warm and welcoming. To a weary traveler there really isn't anything more comforting and needed. Her name is Seble. Please tell her that she has great customer skills and thank her for making my meal, and my time at Ike's an excellent experience.

Sincerely,

Michael R. Fitzgibbons