

mspnice award

January 24, 2014

Greetings Managers,

One of your employees, Andy Pastonik, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Andy for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Andy!



Caribou Coffee District Manager, Bob Trumbull; Caribou MSP Managing Partner, Kerry Panner, and MAC Manager, Concessions & Business Development, Matt Grimm with Andy Pastonik

Customer compliment:

To Whom It May Concern - Just a note to let you know how nice my quick visit was. A new employee, who was being trained by Andy, was very courteous. Andy seemed very attentive, and sounded like a good teacher.

Thanks very much, Evan