

June 27, 2013

Greetings Managers,

One of your employees, Christopher T., was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Christopher for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Christopher!

Way to go!



Jeffrey Cook, Primeflight Sr. Manager and Phil Burke, MAC, Director of MSP Operations with Christopher Tremain-Ohara

CUSTOMER COMPLIMENT

We had requested handicap assistance and a wheel chair. The young man arrived promptly with the wheel chair. He was very pleasant and helpful. He got us through security in a very timely manner and took us right to our gate. All the security personnel were also very courteous. Overall a good experience and not too stressful.

Thank you.