

August 8, 2013

Greetings Managers,

One of your employees, Cindy Parker, was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cindy for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cindy!

Way to go!



Arlie Johnson, Assistant Airport Director, MAC Landside Operations and Jeffrey Cook, Sr. Manager, PrimeFlight Aviation Services with Cindy Parker

CUSTOMER COMPLIMENT

PrimeFlight employee, Cindy Parker was wonderful. She helped me with a wheelchair and was perky, pleasant and professional. She also learned my kid's names the first time and later when she helped me to the plane she talked to them so greatly using their names. She made me feel comfortable and cared about. She should train others to be like her. Thanks.

-Kathleen Grapp