

mspnice award

January 21, 2014

Greetings Managers,

One of your volunteers, Katherine Anstett, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Katherine for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Katherine!



Linda Lewis, Supervisor, MAC Facilities with Katherine Anstett, Travelers Assistance

Customer compliment:

Katherine Anstett was wonderful helping me get what I needed when nobody would help me out.

-Sandra Laskin