

mspnice award

January 21, 2014

Greetings Managers,

One of your volunteers, Seth Schulz, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Seth for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Seth!



Seth Schulz, Travelers Assistant

★ Customer compliment:

I appreciated Seth so much at the airport – getting me to the right gate on time! Being 85 years old is my only excuse, but I seem more easily confused these days. I thought I had lost your card so I am late thanking you. People like you, Seth, are great!

-Ed Goodwin