

May 15, 2013

Greetings Managers,

One of your volunteers, Elayne G., was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Elayne for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Elayne!

*Way to go!*

Phil Burke, Assistant Airport Director/MAC Facilities with Elayne Gilhousen



**CUSTOMER COMMENT**

Wonderful help from Elayne and Bob.

Wonderful and nice.

- Colleen Owens