

August 8, 2013

Greetings Managers,

One of your employees, Ayu Seyon, was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ayu for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ayu!

Way to go!

Shannon Gale,
Assistant Manager-
MAC Facilities with
Ayu Seyon



CUSTOMER COMMENT

I received a call from Deb Moore who stated she was sitting in the MSP Airport. She wanted to speak to someone about an employee named Ayu who she said seemed to be an amazing employee and was smiling and singing and saying hello to people. She said she went to the ABM website to leave a good comment about Ayu but there was only an area to leave a complaint, which she felt should be fixed. She thinks Ayu should receive a pat on the back because she has never seen such a happy employee.