

August 12, 2013

Greetings Managers,

One of your employees, Warren John, was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Warren for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Warren!

Way to go!

Les Elleson, Assistant Airport Director/Facilities with Warren John, PrimeFlight Aviation Services



CUSTOMER COMPLIMENT

The assistants who helped me, Warren John and Kalid Abdisa were exceptional! They went out of their way to help me through TSA & with my bags. It's very stressful to travel with mobility issues and your employees made the experience much, much easier.

-Lisa Lily