

# Customer Service Action Council

## MSP SERVICE PROFESSIONAL AWARD

September 18, 2013

Greetings Managers,

One of your employees, Reginald Jordan, was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Reginald for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Reginald!

*Way to go!*

Dan Foster, MAC  
Assistant Airport  
Director, Airline Op-  
erations with  
Reginald Jordan  
and Primeflight Avi-  
ation Services,  
general manager,  
David Harmon



### CUSTOMER COMPLIMENT

I was needing a wheelchair. Reggie & Muk were the best! They were caring & considerate. I would have been lost without them.

I am so thankful for these men and their thoughtfulness.

These people make the world a better place.

*- Janice Ekholm*