

September 10, 2013

Greetings Managers,

One of your employees, Dennis Yeager, was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dennis for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dennis!

Way to go!

Dennis Yeager,
MAC Paging and
Information with
Phil Burke, MAC,
Director of MSP
Operations



CUSTOMER COMPLIMENT

Daughter of a 92 year old gentleman who was helped on Saturday called to say thank you very much for the help. The family was so appreciative of all Dennis Yeager did for them.