

Customer Service Action Council

MSP SERVICE PROFESSIONAL AWARD

September 10, 2013

Greetings Managers,

One of your employees, Officer John Zizzo, was recently awarded with an MSP Service Professional Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Zizzo for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC, and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Officer Zizzo!

Way to go!

Les Ellesson,
Assistant Airport
Director/Facilities
with Officer John
Zizzo



CUSTOMER COMPLIMENT

I had car trouble on Hwy 5 about 1/2 mile from the airport. I was assisted by Airport Police Officer, John Zizzo. It was an excellent experience - except for the overheated car!

-Sharon Whipps