

mspnice award

September 20, 2013

Greetings Managers,

One of your volunteers, Marie Kvistero, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Marie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Marie!



Marie Kvistero, Travelers Assistant with Phil Burke, MAC, Director of MSP Operations

Customer compliment:

Marie Kvistero was very helpful to us. She gave me directions to find a restaurant. Afterwards when my husband realized that he had left his iPad in a rental car, she made a very useful suggestion to help him retrieve it quickly. He really needed this for his work and he was able to get it and make his flight in the nick of time!

- Kathleen Spillane