

mspnice award

September 20, 2013

Greetings Managers,

One of your employees, John Gubash, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize John for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats John!



John Gubash, MAC Customer Information Assistant with Phil Burke, MAC, Director of MSP Operations

Customer compliment:

I want to let you know that your employee, John Gubash was extremely helpful before I departed on my Delta flight to Salt Lake City this month.

He represents "great customer service."

-Caroline B.