

# mspnice award

September 30, 2013

Greetings Managers,

One of your employees, Marlowe Stoxstell, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Marlowe for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Marlowe!



Jeff Nawrocki, Assistant Director, MAC Facilities, with Marlowe Stoxstell, Sun Country Airlines

## ★ Customer compliment:

I was very pleased with the service I received from Marlowe at the Minneapolis airport. He was very helpful and friendly. Thanks to him my flight from Minneapolis to Washington DC started out perfectly.

*-S. Jenkins*