

mspnice award

November 5, 2013

Greetings Managers,

One of your employees, Momina Wake, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Momina for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Momina!



Becky Zwart, MAC Manager, Concessions & Business Development, Glenn Bedard and Joe Selzler, World Duty Free Group with Momina Wake, Creative Kidstuff

Customer compliment:

Momina Wake provided very nice and efficient service at Creative Kidstuff. Great attitude!

-Philippe De Smedt