

mspnice award

December 3, 2013

Greetings Managers,

One of our business associates, Dahir A. Isaaq, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dahir for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dahir!



Arlie Johnson, MAC Assistant Airport Director, Landside Operations with Dahir A. Isaaq, Bloomington City Taxi

Customer compliment:

Dahir A. Isaaq not only took me home from the airport, but also helped me contact a locksmith and wait till they unlocked my door. He waited till they left, then he left. Excellent service! He also refused to take extra tips.

-Ming Chu Benson