

mspnice award

August 1st, 2016

Greetings Managers,

One of your employees, Ali Selah, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ali for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ali!



Atif Saeed, MAC Asst. Director, Landside Operations; Ali Saleh, Viking Taxi;
Phil Burke, MAC Director MSP Operations

★ Customer compliment:

Driver Ali Saleh drove to my home and returned the billfold I had left in his taxi by mistake on June 21st. It has my driver's license, credit cards and cash- all intact. Ali Saleh is a good man, an honest man, and a real professional. We thank him and praise him for his service. Amazing!