

mspnice award

October 18th, 2016

Greetings Managers,

One of your volunteers, Dee S., was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dee for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dee!



Dee S., Travelers Assistance; with Rick Valentino, MAC Manager, Facilities

★ Customer compliment:

Dee was so helpful getting our lost bag off the tram. Then she escorted us to our concourse. She went above and beyond. Thank you so much!

Sue and Eileen (fellow retired teachers!)