

mspnice award

September 12th, 2016

Greetings Managers,

One of your employees, Glenda Tejada, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Glenda for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Glenda!



Nick Maddox, Glenda Tejada, Lauren Roberts, Josh Gonzalez- Brito and Maria Brito; St. Croix Promotions & Retail, and Isabella Rhawie, MAC Manager, CMAA

★ Customer compliment:

I just wanted to let you know that Glenda was very helpful and professional when I stopped at her kiosk this morning. I wound up purchasing a new Baggalini and she demonstrated all of the features and was very knowledgeable about her products and even tried to up-sale me.

This was a good shopping experience!

Best regards,

P. Adams