

mspnice award

August 12th, 2016

Greetings Managers,

One of your employees, Jason Karasev, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jason for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jason!



Luis Anchondo, MAC Assistant Manager, T2 Operations; Jason Karasev and Ana Melo, Sun Country Airlines; and Scott Skramstad, MAC Manager, T2 Operations

Customer compliment:

At the check in desk we were helped by Jason Karasev. He was super friendly and knowledgeable, especially since we had our toddler daughter with us and were trying to manage all kinds of kid-related chaos. I was impressed by Jason, and he definitely represents your company well. Thanks!