

# mspnice award

August 1<sup>st</sup>, 2016

Greetings Managers,

One of your employees, Jill Hammer, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jill for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jill!



Jill Hammer, G2 Secure Staff; with Phil Burke, MAC, Director of Operations

## Customer compliment:

Jill stood on top of the escalator near Delta Special Services. She smiled, greeted customers and cheerfully answered questions. I am volunteering at the airport and Jill is the best G2 employee I have encountered.