

mspnice award

September 26th, 2016

Greetings Managers,

One of your volunteers, Joe Levens, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Joe for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Joe!



Amanda Greene Guentzel, MAC Manager, Public Affairs and Marketing;
and Joe Levens, Travelers Assistance

★ Customer compliment:

We had to walk from Terminal 1 to Terminal 2.
A gentleman named Joe walked the entire way with us to be
sure we got to Terminal 2 on time.
He was very helpful, and would not accept a tip. Very helpful.