

mspnice award

December 19th, 2016

Greetings Managers,

One of your employees, Kheng Toyed, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kheng for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Kheng!



Kheng Toyed, ABM Parking; with Jeff Courteau, MAC Senior Manager, Landside

★ Customer compliment:

Your driver Rob Jungels and the other gent in his car, Kheng Toyed, were very helpful in finding our car around noon on Monday, Dec. 12. My husband thought he had parked it in Red lot level 7. After searching there and other areas, the car was found on Red lot level 8. Thank you for this excellent service. It was especially appreciated that very cold day.

Lois and DeWayne Petersen